



Mobile Device Compatibility

Android

The Palace App will support the latest version of Android operating systems and the two previous OS versions. For example, Android 12 is the latest OS version and therefore all new releases of the Palace app will support Android 10 and above. Android devices supported include phones and tablets.

Devices Tested: Google Pixel, Nexus 7, Galaxy Note, LG K40

iOS

The Palace App will support latest release version of the iOS (on iPhone or iPad) and the two previous OS versions. For Example, iOS 15.5 is the latest OS version for apple devices and therefore all new releases of the Palace app will be support iOS 13 and above.

Apple device and iOS version compatibility can be found [here](#).

Devices Tested: iPhone 6, 8, 10, 13 Pro; iPad 2 Mini

NOT Supported

This means that you may be able to download the app on these devices, but they have not been tested and are not supported for using the Palace app.

1. Fire OS



Fire OS is NOT formally supported by The Palace Project due to restrictions for release on the Amazon App Store and low-end chip set use in hardware

2. Chromebooks

Not Compatible

The devices and operating systems listed below will not work with the Palace app.

- Any Android devices running an operating system older than Android 5.0
- Nook HD/HX+, Nook Tablet, Nook Color
- Older Kindle Fire phones and tablets, Kindle Paperwhite
- Kobo e-readers